

United States Postal Service®

INDUSTRYALERT

November 13, 2020

UPDATES: Scheduled System Activities – **Sunday, November 15**

On Sunday, **November 15, 2020**, from **1:00 AM CT – 2:00 PM CT**, the United States Postal Service will perform system maintenance which is critical to its information technology infrastructure. Impacted systems are provided below:

| Impacted Systems | Outage |
|---|--------|
| Business Customer Gateway (BCG) | No |
| Business Intelligence Database System (BIDS) | No |
| Facility Access and Shipment Tracking (FAST) | No |
| MicroStrategy Reporting | No |
| National Meter Accounting Tracking System (NMATS) | No |
| PostalOne! System | No |
| Program Registration | No |

In addition, as previously advised - software updates are scheduled for the following system:

- *PostalOne!* System Release 51.4.0.0

Please reference the **November 15, 2020** Pre-Release Notes (*Change 2.0*) document attached and also posted to PostalPro: <https://postalpro.usps.com/november-15-2020-release-notes>

During the implementation and validation window for all cited system activities, there will not be an impact to system access. However, if connectivity issues are experienced, users should log-in again.

UPDATE: **INCIDENT #05457662** – Reporting Issue Impacting the Enterprise Payment System (EPS)

The reporting issue identified with Enterprise Payment System (EPS) Release 4.1.0.0 (*Sunday, November 8, 2020*) in which transactions were duplicated for EPS Debit accounts will be resolved on **Sunday, November 22, 2020**. Impacted mailers with EPS Debit accounts will see duplicate transactions on their account for mailings finalized on Sunday, November 8, 2020 only. As a REMINDER, Incident #05457762 has no financial impact as it is a reporting issue!

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (1-800-522-9085).

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